



Mailing Address: 860 Johnson Ferry Road • Suite 140-329 • Atlanta, GA 30342

Office Location: 5881 Glendridge • Suite 210 • Atlanta, GA 30328

P: 404-847-0096 • F: 404-420-2930 • [www.ConcordeFire.com](http://www.ConcordeFire.com)

---

---

*Thank you for attending the 2010/2011 Concorde Fire Soccer Club tryouts.*

Take some time and review our website at [www.ConcordeFire.com](http://www.ConcordeFire.com) for updated information and club history.

### ***What do I do next?***

You will be contacted by a coach to let you know the status of your tryout. Once you are offered a position on a team – please follow the below steps:

1. **Official signing days:**

- a. Tuesday, June 15, 2010 for the U8 – U13 players
- b. Tuesday, June 22, 2010 for the U14 – U19 players

2. You will receive an email from the Concorde Fire Soccer office with your player offer.

3. Once you receive the email – please follow the instructions to logon, register and pay.

**4. Do not know your logon? Please call 1 800 816 3365 for 24 hour support. Keep this logon and password in a safe place. You will use for all Concorde Fire events.**

Remember, you must complete the entire registration process!  
Payment must be received before you are accepted onto the team.

**Q: How do I get my Concorde Fire logon and password?**

**A:** If you successfully registered for tryouts, continue to use the same username and password.

If you do not have a username or password, please call our computer system help desk at **1 800 816 3365** for 24 hour support.

**Q: Why do I have to wait to sign up?**

**A:** Signing dates are mandated by GYSA. This means, this is the *first day* you can sign on to the computer system and accept your position. *Your position is not accepted until payment is made. If you are away from home during this time, you may sign on from any computer to accept and pay.*

**Q: What if I never receive an acceptance email?**

**A:** First, please check your security and junk email boxes. Next, send an email with your player's name, coach, age and team name to: [Info@ConcordeFire.com](mailto:Info@ConcordeFire.com)  
The administration office will check the status and get back with you.

**Q: Do I have to sign up for both seasons?**

**A:** Yes, once you agree to accept your position with the Concorde Fire Soccer Club – you have signed up for the full soccer year. This includes the fall and spring seasons.

**Q: How do I order uniforms?**

**A:** Uniforms are ordered through your team manager. If you do not know your team manager, please ask your coach.

**Q: What is the team structure?**

**A:** Coach – Is in charge of team, players and development.

Team Manager – Is in charge of team communication, directions to fields, what to wear, hotel info, etc. Team manager will manage the player cards, birth certificates and medical release forms. Also, they will collect funds for tournaments and uniforms.

Concorde Fire Administration Office: provides support to all and manages player accounts.

**Q: What documents do I need to provide the team manager?**

**A:** A notarized medical form, two passport size picture of your player, a copy of player's birth certificate or passport.

**Q: How do I handle an issue with my team or coach?**

**A:** Contact your coach. If you need to proceed to the next level of support, contact the administration office for the director of your program. All calls are private and confidential.

□ **Practice**- Your coach will provide all practice details when your player has accepted a position. The earliest practice is scheduled to start on or about August 9, 2010.

□ **Communication**- Email is the main form of communication.

□ **Team Camp** – Team camp is included with your registration. (NO credits or refunds will be given if you miss the camp.) You ***do NOT*** have to register online for Team Camp – just show up. Please notify your coach if you cannot attend.

□ **Player Cards/Rosters**- GYSA, ECNL, National Development cards and rosters will be released to the coach by the Concorde Fire Administration Office one week before your first game. ***The player's account must be up to date before the player card is released.***

□ **Concorde Fire Website:**

Please check [www.ConcordeFire.com](http://www.ConcordeFire.com) website for updates and events.

□ **Concorde Fire Field Status:**

Field Hotline phone number: **404-253-1491**

**Note:** It is our goal to update this hotline number by 3pm. At times, the weather rolls in after this time frame.

□ **Have more questions?** Please call the Concorde Fire Administration office at 404 847 0096. The office is open on Monday, Wednesday, and Friday from 10am to 3pm.

**Note:** If the office was unable to answer your call, please leave a voice mail or email us at: [Info@ConcordeFire.com](mailto:Info@ConcordeFire.com) .